

Markos Awdalla

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Objective

To use my background in Education Technology in combination with previous work experience as a trainer, computer help desk support and Customer service.

Personal Skills

- * hard Worker.
- * fast learner.
- * flexible.
- * Working well with teams.

Computer Skills

- Installing Operating System MS Windows
- Technical Support and Maintenance
- Knowledge of Network administration.
- MS Office

Educational Experience

2002 to 2008

Education Technology specialist.

Egyptian Government Primary School, Shibin El-kom, Egypt

- Produced educational PowerPoint presentations.
- Recorded video tapes from satellite.
- Trained teachers on new subjects according to their syllabus.

25th -26th Nov. 2007

IT Registration Help desk clerk.

First Regional Conference on CYBERCRIME, Egypt.

- Adjusted presentation schedules and made notifications based on committee approval.

2006 to 2007

Intel Learn Trainer

International program to give children chance to create and think in team work education. Program focused on students ages 8 to 16.

Other Experience

Sep. 2008 to Present

Cashier/ Customer Service.

Subway Restaurant., Pierrefonds, QC

Conferences

2nd to 4th Sep. 2007

Presented a Case Study about the ICT usage (Intel Learn Program)

The 6th International Internet Education Conference, The Human and Technology Development Foundation (H.D.F), Cairo, Egypt

22nd to 24th April 2007

Participant, 1st International Conference about ICT usage in Pre-University Education, Egyptian Ministry of Education, Cairo, Egypt.

Education

1998 to 2001

**Bachelor of Arts: Education Technology Computer Instructor
(Quebec Evaluation Obtained)**

Faculty of Specific Education, Menoufia University, Menoufia, Egypt

Additional Training

18th Oct.2008

Safety Oriented First Aid: Emergency Child Care-School
ST. John Ambulance. Montreal, QC

Nov. 2007

Preparing and Giving Presentations for Business.
Distance Learning. Fujitsu Academy

July 2007

Diplôme d'Etudes en Langue Française (DELF B1)
Ministry of Education, France.

Jan.2003 to July 2004

Computer courses in Programming, Networking
American University in Cairo (AUC), Cairo, Egypt.

Aug. 2003

International Computer Driving License. (ICDL).
UNESCO Cairo Office. Cairo, Egypt

Languages

English, French and Arabic.
Spoken and Written.

Awards

Certificate of Appreciation

Shibin El-Kom School Board, Menoufia, Egypt.

- Volunteered to establish the new database for students and teachers (E-Government Program E-GOV)

Certificate of Honor, Menoufia, Egypt.

- Won 4th place in the province presentation competition

Volunteer Work

Sep. 2008 to present

Language Monitor St George and St Joseph Church, Pierrefonds. QC
. Teach 8-16 years old the Arabic Language

Summer 2006

Data Entry .E-GOV database Menoufia, Egypt

- Entered students and teachers data.

References

Provided upon request