



# Institute of Distance Education & Swaziland Tourism Authority

**Training Workshop for Tour Guides**

**OPENING CEREMONY**  
by

**Min. of Tourism, Environment &  
Communications Thandi Shongwe**

**Date:** July 2– 6, 2007

**Venue:** IDE Conference Room  
Kwaluseni Campus

**Designed  
By  
Materials Development Unit  
IDE - UNISWA**

## Course Aim

To develop effective communication skills for tour guides

## Objectives of VUSSC

- To create a consortium of institutions, enabled by appropriate ICT applications, that will work together in practical ways to plan programs, develop the required content and ensure the delivery of the programs and support services to learners;
- To offer opportunities for expanded access to education, teacher training and upgrading to benefit the participating countries as well as other member states to the Commonwealth;
- To enable students in the small states of the Commonwealth to receive education and training leading to qualifications and thereby contribute to their professional growth and career advancement;
- To enhance existing capacities, both human and institutional in the use of open and distance learning and ICT enhanced education for the on-campus and distance learners;
- To deliver quality programs that can be implemented widely in Commonwealth countries and that will be recognized by participating institutions;
- To contribute to human resource development in the participating countries and;
- To promote regional collaboration and partnerships.

## Programme

0900 – 0920	Remarks by IDE Director on training objectives
0920 – 0940	Welcome remarks by UNISWA Vice Chancellor
0940 – 1000	STA Background : STA CEO
1000 - 1030	Address by Minister of Tourism & Communication –Thandi Shongwe
<b>Refreshments!!</b>	<b>Refreshments!!</b> <b>Refreshments!!</b>